

**RETURN REQUEST FORM**  
(not to be used when asking for service)Date **APPLICANT** (direct Stulz SpA Customer)

CUSTOMER	<input type="text"/>		
ADDRESS	<input type="text"/>		
CONTACT PERSON	<input type="text"/>	MAIL	<input type="text"/>
TELEPHONE	<input type="text"/>	FAX	<input type="text"/>

**LOCATION OF MATERIAL TO RETURN** (if different from previous one)

CUSTOMER	<input type="text"/>		
ADDRESS	<input type="text"/>		
CONTACT PERSON	<input type="text"/>	MAIL	<input type="text"/>
TELEPHONE	<input type="text"/>	FAX	<input type="text"/>

**DATA FOR STULZ / COSMOTEC UNIT TO RETURN**

MODEL	<input type="text"/>	QUANTITY	<input type="text"/>
SERIAL NUMBER	<input type="text"/>	PROD. DATE	<input type="text"/>
STULZ SALE SHIP. DOC.	<input type="text"/>	SHIP. DOC. DATE	<input type="text"/>

GUARANTEE YES  NO REASON FOR RETURN NOTES 

The Applicant, in signing this request, confirms that s/he has read and accepted the After Sales service General Terms and Conditions available on the technical assistance page of the website [www.stulz.it](http://www.stulz.it).

Furthermore s/he declares that the unit / component that is the subject of the request is  **FREE** --  **NOT FREE** from contamination / the presence of noxious substances listed in the EC Regulation 1907/2006 (R.E.A.Ch.) and subsequent amendments. In the event it is **NOT FREE**, the Applicant, along with the form, must send to Stulz SpA the safety data sheets of the contaminated products in the knowledge that Stulz SpA, in consideration of the UNI EN 14001 environmental standard and in order to preserve the health of workers, reserves the right to decide not to authorise the return of the unit, unless decontaminated by the Applicant.

The present form, duly completed, must be sent to Stulz SpA - After sales Service Dpt (see below). Please wait for authorisation of the return by Stulz SpA before going ahead. The return authorisation code supplied by Stulz SpA must be shown on the return DdT (transport document). The reference data for the return shipment is below.

APPLICANT: \_\_\_\_\_  
(stamp and signature)

(Space reserved for Stulz SpA)

RETURN AUTHORIZATION CODE	<input type="text"/>
RETURN SHIPMENT	<input type="text"/>
REASON FOR RETURN TO STATE ON THE SHIP. DOC.	<input type="text"/>
NOTES	<input type="text"/>

**Destination for Goods:** Via Pacinotti 3 - 37067 Valeggio sul Mincio - Verona

